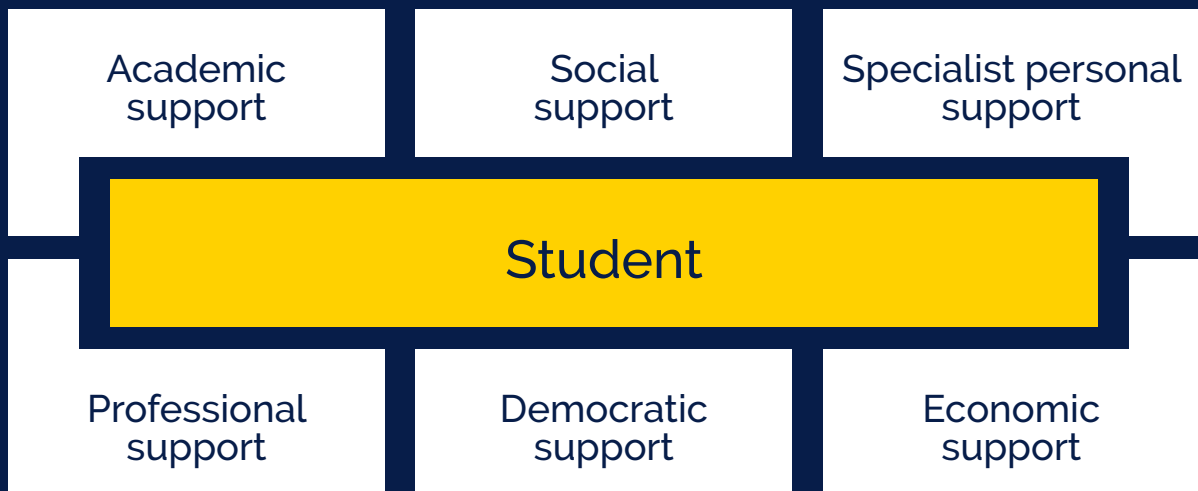


The Team around the ARUL Student



<p>Academic support</p>	<p>Module Leaders and module tutors; Personal Development Tutors; Academic Support Team; Director of Studies Office; Academic Engagement Team; Learning Resources: Learning Resource Centre with library, ARU digital library, remote and on-site support for online learning, study areas (including bookable computer stations in quiet study areas), the Bookshelf (free core textbook for modules); VLE module content; Online resources and communications</p>
<p>Professional support</p>	<p>Employability Service (support with graduate career choices, job applications including writing CVs/applications and preparing for interviews; opportunities through a vast network of graduate employers; Academics with extensive professional/industry experience who embed employability within curriculum; access to CareerZone our 24/7 online employability platform through the VLE)</p>
<p>Specialist Personal support</p>	<p>Wellbeing, Disability & Inclusion Team (including Wellbeing Workshops, Counselling service); Wellbeing students' portal with online resources and communications; iCentre; Student Advisers; Technical Support Team via Zoom live chat and online MS Office and IT training classes; IT skills support on VLE and other essential IT services</p>
<p>Economic support</p>	<p>Finance Department; Transport Bursary; 2-day week timetable (not for LLB level 5 or 6 students taking optional modules or re-taking modules); Top Achiever bursary; Achievement Scholarships; Bookshelf; Student Grants, Allowances, Discounts (e.g. £2,000 discount for postgraduate study for our undergraduate alumni); Student Finance England (loans for undergraduate and postgraduate study); Office 365 (free Outlook, Word, Excel and PowerPoint)</p>
<p>Social support</p>	<p>Students' Union social support and advice service, including fund for student extra-curricular projects; Student peer interaction & support; including pair/ group/teamwork; London campus with building in East India Docks, with convenient transport links; Multi-faith room; Student common spaces; Online chat room</p>
<p>Democratic support</p>	<p>Student satisfaction surveys: Module Evaluation Survey (MES), Course Evaluation Survey (CES), National Student Survey (NSS) – final year UG students only and Postgraduate Taught Experience Survey (PTES) – PG students only. Students' Union representation support for a range of matters, including Student Representatives for every course and an ARU London Campus Officer as elected from and by the student body; regular feedback sessions, campaigns and focus groups. Student consultations, student feedback/ evaluations.</p>

References

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- Thomas, E.A.M (2002) 'Student retention in higher education: the role of institutional habitus' Journal of Educational Policy, 17(4), 423-442
- Thomas, L. (2012) 'Aspirations for a masters level teaching profession' PhD thesis